

Privacy Statement T&R Group B.V

T&R Group B.V., located at Hemmerbuurt 107, 1607 CE Hem, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.tnr.nl>
Nartitaweg 146
1043 CA Amsterdam
+31 850 606 194

The Privacy Officer is the Data Protection Officer of T&R Group B.V. He/she can be reached via info@tnr.nl or via the general telephone number.

Personal data we process

T&R Group B.V. processes your personal data because you use our services and/or because you provide this data to us yourself.

Below you will find an overview of the personal data that we process if it is provided:

- First and last name
- Gender
- Address
- Telephone number
- Email address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Location data
- Data about your activities on our website
- List of customer contact information via an app
- Internet browser and device type
- Bank account

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have permission from parents or guardian. However, we cannot verify that a visitor is over 16. We therefore recommend that parents be involved in their children's online activities in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal data about a minor without that consent, please contact us at info@tnr.nl and we will delete this information.

For what purpose and on what basis we process personal data

T&R Group B.V. processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or advertising brochure
- To be able to call or e-mail you if this is necessary to be able to perform our services
- Inform you about changes to our services and products
- Provide you with the opportunity to create an account

- To deliver goods and services to you.
- T&R Group B.V. analyses your behaviour on the website in order to improve the website and to tailor the range of products and services to your preferences.
- T&R Group B.V. tracks your surfing behaviour across various websites with which we tailor our products and services to your needs.
- T&R Group B.V. also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

How long we keep personal data

T&R Group B.V. does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected or because of legal obligations.

- First and last name
- Telephone number
- Email address
- IP address

Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone:

- Location data
- Data about your activities on our website
- Internet browser and device type

T&R Group B.V. analyses your behaviour on the website with the aim of improving the website and tailoring the range of products and services to your preferences.

Sharing personal data with third parties

T&R Group B.V. shares your personal data with various third parties if this is necessary for the execution of the agreement and to comply with any legal obligation. We enter into a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. T&R Group B.V. remains responsible for this processing. In addition, T&R Group B.V. provides your personal data to other third parties. We only do this with your explicit permission.

- **Google Analytics**

Cookies, or similar techniques, that we use

T&R Group B.V. uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. T&R Group B.V. uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that keep track of your surfing behavior so that we can offer tailor-made content and advertisements.

When you first visited our website, we have already informed you about these cookies and asked for your permission to place them.

You can opt out of cookies by setting your internet browser to stop storing cookies. In addition, you can also delete any information that has previously been saved through your browser's settings.

For an explanation, see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Cookies are also placed on this website by third parties. These are, for example, advertisers and/or the social media companies. Below is an overview:

Cookie: Google Analytics

Name: _utma

Function: Analytical cookie that measures website visits

Retention period: 2 years

Viewing, modifying or deleting data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for the processing of your data or to object to the processing of your personal data by T&R Group B.V. and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization named by you.

You can send a request for inspection, correction, deletion, data transfer of your personal data or a request for withdrawal of your consent or objection to the processing of your personal data to info@Tnr.nl.

To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

T&R Group B.V. would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Dutch Data Protection Authority. You can do so via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

T&R Group B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of misuse, please contact our customer service or via info@Tnr.nl